

Satisfaction Survey -- Coming Soon!

Patrons of the Idaho Talking Book Service (TBS) will soon have the opportunity to let the TBS staff know what they think of the service.

A patron satisfaction survey will be mailed to each patron beginning in February 2019. Patron feedback is extremely valuable to the TBS, so staff know how to serve TBS patrons even better.

The satisfaction survey may also be completed online at: <https://form.jotform.com/icfl/idaho-talking-book-survey-2019>. Or patrons are welcome to call the TBS at 1-800-458-3271 and complete the survey over the phone.

Sincere thanks to all TBS patrons who take the time to complete the satisfaction survey. Patron enjoyment of the Talking Book Service is of the highest priority to the TBS staff. The deadline for completing the survey is March 31, 2019.



NLS Consultant to Visit Idaho -- and Patrons Can Ask Her Questions --

National Library Service (NLS) Library Consultant Pam Davenport will visit the Idaho Talking Book Service (TBS) on **March 26, 2019**.

TBS patrons will have the opportunity to call in to the TBS on that day from 9:30 to 10:30 a.m. MDT to ask questions of Davenport. The call-in number is: 1-800-458-3271. Patrons may also email their questions in advance via talkingbooks@libraries.idaho.gov.

The NLS library consultant is the direct liaison between the NLS and the TBS and visits each regional library to facilitate the relationship between the agencies and to share information about upcoming changes.

“Bookshelf” Demystified

The “bookshelf” capability of the Talking Book Service (TBS) player is a useful feature to access multiple titles on one cartridge. When you insert a cartridge into the player, the player announces the number of books on the cartridge and begins reading the first title.

If there is more than one book on the cartridge, you can hear the title of each one by holding down the square play/stop button until you hear the word “bookshelf.” The title of the first book will then be announced. You can advance to subsequent books by using the fast-forward key, which is located to the right of the play/stop button. By pressing the rewind key, which is to the left of the play/stop button, you will be taken to the previous books. When the title of the book you want to hear is announced, press the play/stop button twice, and the book will be read. You can return to the bookshelf whenever you want by pressing the play/stop button.

Please contact the Talking Book Service if you have any questions about the bookshelf or any of the player’s many useful features.

Lisa’s Literature

by TBS Customer Service Rep. Lisa Watson

A fun and cozy mystery series to enjoy this winter . . .

Miss Phryne Fisher is the main character in Australian author Kerry Greenwood’s fun, historical mystery series of Phryne Fisher detective novels, of which “Cocaine Blues” is the first. (See page 7 to order.)

Phryne is a stylish, smart, witty, and wealthy 1920s London socialite living in Melbourne, Australia. She is glamorous, generous, and handy with a pistol. Phryne’s humble origins means she is no ordinary aristocrat -- she can fly a plane, drives her own car, and sometimes wears trousers. Phryne and her maid, Dot, help Detective-Inspector Jack Robinson and Constable Hugh Collins solve all manner of crimes.

Over the 20 books in this series, Phryne’s household grows to include her butler, Mr. Butler, adopted children Ruthie and Jane, and cabdrivers Bert and Cec.

Is the PCC for You?

The Patron Centric Cartridge (PCC) service allows users to receive several titles on one cartridge. The titles are selected from the user's request list or their preferred authors and subjects. The service is ideal for anyone who wants to read an entire series in order, or someone who just wants to have several titles available to read without waiting for more to arrive via the mail. Also, with PCC there is no need to keep track of several cartridges -- everything is on the one cartridge.

Here's how it works: PCC users receive a cartridge in the mail. The cartridge must be played on a player provided by the Talking Book Service (TBS), which comes from the National Library Service. Patrons must use the player's "bookshelf" feature to select the title they want to read. (More about bookshelf on page 2 of this newsletter.)

Instructions for using the bookshelf feature are included on the cartridge. Because there are multiple titles on the cartridge, the circulation period is extended from four weeks to six months.

Are you interested in PCC? Contact the Talking Book Service at 800-458-3271 and request the patron centric cartridge service. Never stop reading with PCC and the Talking Book Service!

Let's Talk About It

If you live near one of the following libraries, enjoy a Let's Talk About It scholar-led book discussion this winter and/or spring:

Blackfoot Public Library, January 30 - March 27, 2019

Grangeville Centennial Library, January 15 - March 26, 2019

Hailey Public Library, March 7 - May 30, 2019

Hansen Community Library, January 23 - March 20, 2019

Idaho Falls Public Library, January 17 - March 21, 2019

Larsen-Sant Public Library (Preston), January 9 - March 6, 2019

McCall Public Library, February 6 - April 3, 2019

Valley of the Tetons (Victor), January 10 - May 9, 2019

Contact the Talking Book Service for a list of the books to be discussed and to request a copy of the book be sent to you.

Recent Donations to the Idaho Talking Book Service

(through December 2018)

General Donations:

Inge Anderson	Darlo and Betty Hansen
Jen and Loring Beals	Denis Hirschi
Lucy Bean	Martin and Larue Humphries
Barbara Belknap	Rosemary Kinkel
Carl and Joyce Bingham	Doris and Charles Kinn
Naomia Bliss	Richard and Deaun Messersmith
Mrs. Merle Brown (Zelda)	Margaret Mortensen
Theodore Cornelsen	Eleanora Phillips
Patrick Cunningham	Robert and Barbara Ridihalgh
Patricia Curtis	Clarence Schroeder
Trudy Derosa	Edith Schwartz
David Fitch	Margaret Simons
Dorothy Gilbert	Susanna Sokol
Christine Haggerty	Agnes Wolf
	Dale Young

Memorial Donations:

Christy Commons in honor of Sandra Anderson
Kenneth & Elizabeth Fallon in memory of Kenneth Fallon Sr.
Betty Jo Olson in memory of Connie Olson

Donations are used to enhance the Idaho Talking Book Service and are fully tax deductible, as allowed by law. Acknowledgements are sent to donors and honorees, so please include the name and address of all those to be notified.

Make checks payable to the Idaho Commission for Libraries and mail to:
Idaho Talking Book Service
325 W. State Street
Boise, ID 83702

Credit card donations may be made online from the Idaho Commission for Libraries' website: <https://libraries.idaho.gov/donations/>. Or, from the homepage, click on the "Support Your Library" button.

Our sincere thanks to all who give so generously.

TBS Order Form

NAME _____

ADDRESS _____

To order any of the books from this newsletter, write your name and address in the space indicated above, and mark on the line(s) next to the identification number of the title(s) you want.

Then, mail the form (pages 5 through 8). Postage is not required.

These titles are also available for download from BARD.

To register for BARD, call the Talking Book Service at 1-800-458-3271 or visit: <http://NLSbard.loc.gov>.

Favorite books of the TBS volunteers:

"Atomic America: How a Deadly Explosion and a Feared Admiral Changed the Course of Nuclear History" Adult Nonfiction

Author: Todd Tucker**Read By:** Lana Thurston

On January 3, 1961, nuclear reactor SL-1 exploded in rural Idaho, spreading radioactive contamination over thousands of acres and killing three men. The army blamed "human error" and a sordid love triangle. Though overshadowed by Three Mile Island, SL-1 remains the only fatal nuclear reactor incident in American history.

_____ **DBC00810****2010****9 hours****"Strata"****Adult Fiction****Author:** Howard E. Adkins**Read By:** Don Evans

Recent college graduate James Stanford seeks out an abandoned homestead in the rugged Owyhee country of southwestern Idaho, which has recently been scheduled for tax sale. He finds an archeological dig underway there and becomes captivated by millennia of human drama which is suggested by the artifacts.

_____ **DBC00826****2009****10 hours, 50 minutes**

(Continued on page 6.)

TBS Order Form

(Continued from page 5.)

"Kingpin: How One Hacker Took Over the Billion-Dollar Cybercrime Underground"

Adult Nonfiction

Author: Kevin Poulsen

Read By: Barry Estes

Over the past decade, former hacker Kevin Poulsen has built a reputation as one of the top investigative reporters on the cybercrime beat. In "Kingpin," he pours his unmatched access and expertise into book form for the first time, delivering a gripping cat-and-mouse narrative and an unprecedented view into the 21st-century's form of organized crime. Contains strong language.

_____ **DBC00795**

2011

8 hours, 15 minutes

"When Greed Turns Deadly"

Adult Nonfiction

Author: Dixie Murphy

Read By: Kris Query

Idaho Falls, Idaho -- July 4, 1989. Two women are brutally executed in their beds. There was no robbery, no sexual motivation. Satanic writings and red candles were found at the scene. Was there an insane maniac on the loose in this peaceful Idaho town? Or, was it all staged to throw off investigators? It seemed an open and shut case, but it was not what it appeared. In this true story, Dixie Murphy follows a trail of suspicion and intrigue and reveals the virtually unprecedented means used to finally bring a murderer to justice.

_____ **DBC00821**

2011

17 hours, 48 minutes

"Be Your Own Hero: Senior Living Decisions Simplified"

Adult Nonfiction

Author: Catherine L. Owens

Read By: Maryan Stephens

A guide to seeking the best quality of life in our aging years. This book will show you how to: make proactive, educated decisions versus reactive, crisis-driven decisions; identify the key influencers and their roles in the decision process; and define independence and what it means to you.

_____ **DBC00850**

2016

2 hours, 2 minutes

(Continued on page 7.)

TBS Order Form

(Continued from page 6.)

"Lioness of Idaho: Louise Shadduck and the Power of Polite" **Adult Nonfiction**

Author: Mike Bullard

Read By: Maryan Stephens

This fast-driving, horseback-riding, pre-Depression farm girl, with a high school diploma and a sense of civility, engineered what were once Idaho's best economic years, wrote legislation, mentored politicians, started the careers of some of the state's most powerful people, and wrote five books and countless articles. She did it all with common sense and decency -- one person, one name, one business, one family, one human being, at a time.

_____ **DBC00805**

2013

8 hours, 2 minutes

"The Dirty Life: On Farming, Food, and Love" **Adult Nonfiction**

Author: Kristin Kimball

Read By: Sue Vap

When Kristin Kimball left New York City to interview a dynamic young farmer named Mark, her world changed. On an impulse, she shed her city self and started a new farm with Mark on five hundred acres near Lake Champlain. "The Dirty Life" is the captivating chronicle of the couple's first year on Essex Farm, from the cold winter through their harvest season wedding in the loft of the barn.

_____ **DBC00900**

2010

11 hours, 4 minutes

Recommended by Idaho TBS Customer Service Rep., Lisa Watson:

"Cocaine Blues: A Phryne Fisher Mystery" **Adult Fiction**

Author: Kerry Greenwood

Read By: Stephanie Daniel

Free-thinking Phryne Fisher leaves 1920s London for her native Australia to become a detective. Phryne soon finds herself embroiled in mysteries involving a drug-smuggling ring, corrupt cops, communists, a sexy Russian dancer, and a colonel's daughter, suspected of being poisoned by her husband. Some descriptions of sex. Commercial audiobook. Book one of a series.

_____ **DB76319**

1989

5 hours, 51 minutes

To receive the entire Phryne Fisher

_____ Mystery series.

(Continued on page 8.)

Idaho Talking Book Service
Idaho Commission for Libraries
325 W. State Street
Boise, ID 83702-6055

**FREE MATTER for the
BLIND or HANDICAPPED**



**Idaho Talking Book Service
Idaho Commission for Libraries
325 W. State Street
Boise, ID 83702-6055**

For assistance, or to comment about the Idaho Talking Book Service, please call **1-800-458-3271**, weekdays, from 8 a.m. to 5 p.m., MT.

To order this newsletter on cartridge:

_____ "Connections: Idaho Talking Book Service News" on Cartridge

To order this newsletter in braille:

_____ "Connections: Idaho Talking Book Service News" in braille

For a podcast, PDF, or to subscribe to this newsletter via email, visit: <https://libraries.idaho.gov/tbs>. To download this newsletter via the online catalog, search: "Connections, Idaho Talking Book Service News."

Talking Book Service **10² Club**



Our centenarians joining the Ten-Squared Club are:

Helen Butler

who was born December 19, 1918 and has read 544 books since joining the TBS program in 2010.

Marian Rice

who was born January 4, 1919 and joined the TBS program in November 2018.

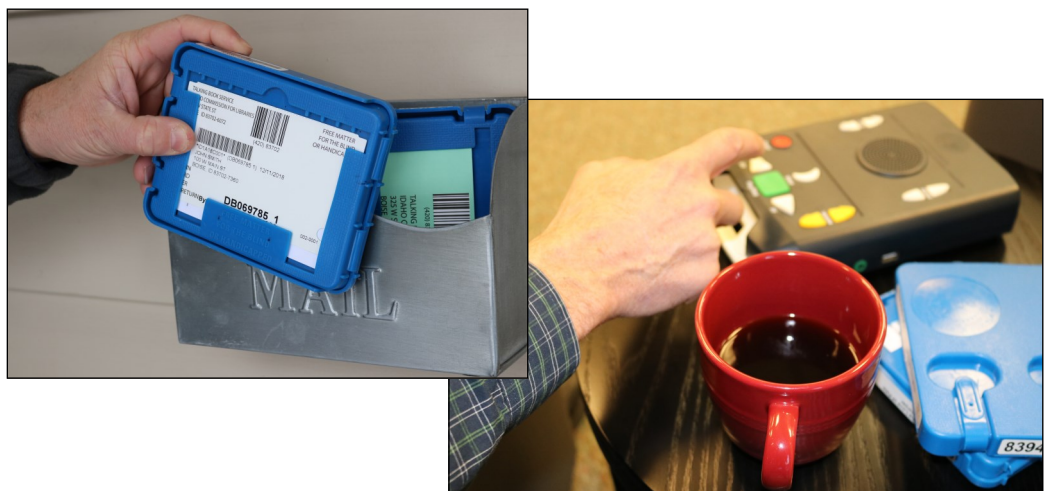
Talking Book Machine Software Update

A recent software update for the talking book machine makes it easier to advance to the next title on a cartridge. This version, number 2.1.16, contains the "sequential play" feature that allows users to advance to the next book or magazine on a cartridge without using the "bookshelf" mode.

The feature is easy to use. When the player announces, "End of book," pressing the play/stop button advances to the next title on the cartridge. The bookshelf mode will still allow users to select the order of multiple titles on a cartridge, but the sequential play feature is ideal for those wanting to read the titles in the order in which they are on the cartridge.

The updated software will be included on future cartridges containing more than one title and will automatically update the software on your machine when the cartridge is played. Users of the Braille and Audio Reading Download (BARD) who want this functionality can download the updated software from the main page of the BARD website at <https://nlsbard.loc.gov/login//NLS>.

The upgraded software will not affect any other aspects of the machine's functionality.



NFB-NEWSLINE

Do you want free access to current state, national, and international news -- right in your home? The wait is over!

NFB-NEWSLINE is a free service available to anyone who is blind, visually impaired, or print-disabled. It is funded in Idaho by the Idaho Commission for the Blind and Visually Impaired.

The NFB-NEWSLINE offers more than 500 publications, including: 13 national newspapers like the "Wall Street Journal" and "USA Today"; 32 breaking news sources, such as "CNN," "BBC," and "ESPN Online"; 17 international newspapers, including "Financial Times" and "Vancouver Sun"; and countless state newspapers. In Idaho, available newspapers include: "The Idaho Falls Post Register," "The Idaho Statesman," and "The Spokesman Review." In addition, there are nearly 70 available magazines, including: "Family Circle," "Time," "Consumer Reports," "Guideposts," and "Smithsonian."

NFB-NEWSLINE also offers emergency weather alerts and seven-day forecasts, job listings, TV listings, retail ads, and the NFB National News Channel.

There are a number of ways to access NFB-NEWSLINE, including: touch-tone telephone; the free mobile app for iPhone, iPad and iPod; via on-demand emails; a secure website; and with a variety of portable players, including the NLS Talking Book player and Victor Reader Stream, 2nd Generation.

Ready to start? Contact the Idaho Talking Book Service (TBS) at 1-800-458-3271 or via email at talkingbooks@libraries.idaho.gov to sign up.

TBS customer service representatives are available Monday through Friday, from 8 a.m. to 5 p.m., MT. A list of TBS closure dates may be found on page 12 of this newsletter.

“Reader’s Digest” Magazine

The “Reader’s Digest” magazine is now part of the National Library Service’s audio magazine program. Users can download individual issues from the Braille and Audio Reading Download (BARD) or receive it in the mail as part of the “magazine on cartridge” program.

As with all audio magazines loaned through the magazine on cartridge program, each issue must be returned in order for the user to receive the next issue.

Users who were receiving “Reader’s Digest” directly from the Idaho Talking Book Service (TBS) will be contacted to determine if they want to continue to receive it through the magazine on cartridge program. New users can subscribe by contacting the TBS at 800-458-3271 or via email: talkingbooks@libraries.idaho.gov.

Limits to BARD Mobile Downloads

The mobile app for the Braille and Audio Reading Download (BARD) service is great, especially for those who want to read on the go.

But there is a catch. To listen to one of the Idaho Talking Book Service (TBS) books on your Android and/or iOS mobile device, including iPhone, iPad, or iPod Touch, you need to have two pieces of software. The first is the set of files that constitute the content of the talking book. The second is a “read authorization object,” or AO, which is a security file that gives you permission to listen to the book you have downloaded.

For reasons that have to do with protecting the books from unauthorized distribution, the BARD server will only issue 100 AO’s to any one BARD Mobile patron in any 30-day period. If you exceed this limit, you will get a message that says “you are not authorized to read this book.”

If you listen to no more than 100 titles on your mobile device within a 30-day period, you won’t have this issue. This limit does not apply to the number of books downloaded to your personal computer, just those on your mobile device.



Idaho Talking Book Service
 Idaho Commission for Libraries
 325 W. State Street
 Boise, ID 83702-6055

**FREE MATTER for the
 BLIND or HANDICAPPED**

To request this newsletter on cartridge or in braille, call 1-800-458-3271. For a podcast, PDF, or to subscribe to the newsletter via email, visit: <https://libraries.idaho.gov/publications/connections/>.

To download the newsletter via the online catalog, search "Connections, Idaho Talking Book Service News." If you have comments and/or questions about this newsletter, please call **1-800-458-3271**.



This project was made possible, in part, by the Institute of Museum and Library Services.

Customer service representatives are available to assist TBS patrons, Monday through Friday, from 8 a.m. to 5 p.m., MT, except for State of Idaho holidays and two staff training days per year.

208-334-2150 / 800-458-3271

2019 TBS Closures

January 1	New Year's Day	September 2	Labor Day
January 21	Martin Luther King Jr. Day	October 14	Columbus Day
February 18	President's Day	November 11	Veteran's Day
February 28	Staff Training Day	November 28	Thanksgiving
May 27	Memorial Day	December 25	Christmas
July 4	Independence Day		
July 11	Staff Training Day		