



Idaho TBS Consultant to Retire

The Idaho Talking Book Service (TBS) Regional Librarian, Sue Walker, will retire in March 2020.

Sue has led the TBS team since 2001. During that time, the entire TBS landscape has changed, most predominately regarding technology. From records and cassettes, to cartridges and digital downloads, the audiobook formats have come a long way in the 21st century.

But one thing that has not changed is the commitment the TBS staff show their patrons. Whether it is talking to potential TBS users at an outreach event, or helping a patron find a new author whom they will love, the TBS staff enjoy spreading the word about the Idaho Talking Book Service and ensuring that it not only meets, but exceeds, the expectations of the users and their caregivers.



TBS Consultant
Sue Walker

Sue said, "I know the high praise we receive from TBS users is because of the hard work and dedication of all the staff. I have enjoyed the opportunity to work with staff from other agencies and organizations that provide service to our TBS users, such as those from the Commission for the Blind and Visually Impaired and the School for the Deaf and the Blind. It really is a team effort. I will miss our staff and TBS users -- but not that early morning alarm clock."

Now Available: Any Book, Any Time

The Idaho Talking Book Service (TBS) staff is excited to announce that Scribe, our latest service upgrade, is now available. Scribe allows for the creation of customized book cartridges with multiple books on one cartridge. The titles are selected based on the user's requests and preferences. No more waiting for popular titles or for the next book in a series -- everything is available when requested!

Cartridges are sent to users in the same mailing containers and returned the same way -- there will just be fewer to keep track of. These cartridges will play on your current player -- no need to get a different player.

The main differences between the old and new cartridges will be the amount of time you can keep the cartridge -- six months instead of the current four weeks -- and the way that you will listen to multiple titles on the new Scribe cartridge.

There are two ways to move between the books on your cartridge.

1. The first method lets you listen to each book on the cartridge in order. If you want to skip a book, just fast-forward through that book and go on to the next book.

Here's how this method works:

- a. After inserting the cartridge, the player will announce the number of books on the cartridge and will then begin to play the first book.
- b. At the end of each book, you will hear the announcement, "Press Play/Stop to go to next book." Follow these instructions. The player will immediately go to the next book and begin playing it.

Scribe cartridges



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Now Available: Any Book, Any Time

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2. The second method (called the "Bookshelf" method) lets you move directly to any book on the cartridge.

Here's how the Bookshelf method works:

- a. After inserting the cartridge, the player will announce the number of books on the cartridge and will then begin to play the first book.
- b. To move to a different book on the cartridge, press "Play/Stop" to stop the first book from playing; then go into "Bookshelf" mode by pressing and holding the "Play/Stop" button until you hear the word "bookshelf." At that point, release the "Play/Stop" button.
- c. Then, tap the right-arrow "Forward" button to move to the next book on the cartridge. The player will give a single beep and then announce "2" plus the title of the second book on the cartridge. You can continue using the "Forward" button to navigate to the next book. When you arrive at the last book on the cartridge, you will hear a double beep.
- d. You can also use the left-arrow "Rewind" button to move to previous books on the cartridge. When you arrive at the first book on the cartridge, you will hear a double beep.
- e. Once you arrive at the book you wish to listen to, press the "Play/Stop" button once to end "Bookshelf" mode and start listening to the book. Note: The player will "remember" your current position in each book, even if you move to other books. So, you can read part of one book, then read part of another book, and then come back and continue with the first book, if you like.
- f. When you are done with the cartridge, return it to the mailing container, turn over the mailing card, and place in your mailbox. There is no need to rewind the cartridge.

The 2020 Census is Counting on You

The U.S. Constitution requires that every 10 years a census be completed to determine the number of residents in each state and the nation. 2020 is a census year, and it is important that each person participate.

Census results play a big part in determining how the federal government, states, and localities allocate hundreds of billions of dollars each year. Historically, certain groups of people have been undercounted in the census. Blind, visually impaired, and others unable to read regular print compose one of these groups because the census has been distributed in paper format.

On March 12, 2020, the Census Bureau will mail households an invitation to complete the census. This year, for the first time, households will have three ways to respond: online, by calling a toll-free number, or by mail. The census questionnaire won't be available in large print or braille, but blind, visually impaired, or print disabled folks can participate online or by phone.

The census questionnaire can be completed in just a few minutes. Instructions for completing it are available in large print format and many different languages. Contact the Talking Book Service if you would like to receive large print instructions or in a language other than English.

In mid-April, census workers will begin visiting homes that have not responded, in order to collect information in person. These workers will have identification to demonstrate that their reason for coming to your home is a valid one. Call 1-800-923-8282 for more information about the census or to confirm a caller is contacting you from the Census Bureau.

Take a few minutes to complete the 2020 Census and ensure that you (and your family) are counted.

TBS Order Form

NAME _____

ADDRESS _____

To order any of the books from this newsletter, write your name and address in the space indicated above, and mark on the line(s) next to the identification number of the title(s) you want.

Then, mail the form (pages 5 through 8). Postage is not required.

These titles are also available for download from BARD.

To register for BARD, call the Talking Book Service at 1-800-458-3271 or visit: <http://NLSbard.loc.gov>.

Most Popular Books Checked Out in 2019

Fiction:

"The Brothers O'Brien"

Adult Fiction

Author: William W. Johnstone

Read By: Jack Fox

Former CSA Colonel Shamus O'Brien ventures into New Mexico, bringing his sons to help run the ranch. Together, the brothers defend their homestead and administer frontier justice when necessary. Includes the first three books in the series, "The Brothers O'Brien," "Shadow of the Hangman," and "Last Man Standing."

_____ **DB092022**

2012

21 hours, 45 minutes

"The Cast"

Adult Fiction

Author: Danielle Steel

Read By: Jim Frangione

Successful magazine columnist Kait Whittier's chance encounter with TV producer Zack Winter prompts her to create a pilot for a TV series based on her grandmother's life. When Zack decides to produce the series, Kait is thrown into the colorful world of Hollywood. Commercial audiobook.

_____ **DB091197**

2018

7 hours, 42 minutes

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TBS Order Form

(Continued from page 5.)

"The Reckoning"

Adult Fiction

Author: John Grisham

Read By: Michael Beck

Pete Banning was Clanton, Mississippi's favorite son -- WW II hero, patriarch of a prominent family, farmer, and Methodist church member. Then one cool October morning, he rose early, drove into town, walked into the church, and calmly shot and killed his pastor and friend, the Reverend Dexter Bell. Some violence and descriptions of sex. Commercial audiobook.

_____ **DB092511**

2018

17 hours, 38 minutes

"Texas Ranger"

Adult Fiction

Author: James Patterson

Read By: Christopher Ryan Grant

Rory Yates has risen from local highway patrolman to Texas Ranger, but he is named as a suspect in the murder of his ex-wife, Anne. Yates fights to find the real killer, vowing to never surrender. Strong language, violence, and some descriptions of sex. Commercial audiobook. Bestseller.

_____ **DB092241**

2018

7 hours, 11 minutes

"Louis L'Amour's Lost Treasures"

Adult Fiction

Author: Louis L'Amour

Read By: Doug Tisdale, Jr.

A collection of unpublished works by the late western writer. The author's son, Beau L'Amour, uses his father's handwritten notes, journal entries, and correspondence to provide biographical context and speculation about potential endings. Includes both western stories and more classic adventure stories set in a variety of times and places. Some violence.

_____ **DB089890**

2017

15 hours, 7 minutes

(Continued on page 7.)

TBS Order Form

(Continued from page 6.)

Nonfiction:

"Ghost Towns of Idaho: The Search for El Dorado"

Adult Nonfiction**Author:** Bruce A. Raisch**Read By:** Debby Queen

Join Bruce Raisch as he hunts for ghost towns across Idaho. The book combines descriptions and histories of ghost towns, along with adventure and travel stories from the author.

_____ **DBC00913****2008****5 hours, 18 minutes**

"Is Idaho in Iowa?: The Dumbfounding Confusion"

Adult Nonfiction**Author:** Tim Woodward**Read By:** Edith Bond

Why a book about Iowa, Idaho? With respects to people who climb mountains, "because it's there!" Mix-ups between these two states are so common as to be almost unbelievable, which is why it seemed reasonable to document some of the confusion and get it between covers. Believe it! It's real!

_____ **DBC07406****1992****1 hour, 57 minutes**

"Atomic America: How a Deadly Explosion and a Feared Admiral Changed the Course of Nuclear History"

Adult Nonfiction**Author:** Todd Tucker**Read By:** Lana Thurston

On January 3, 1961, nuclear reactor SL-1 exploded in rural Idaho, spreading radioactive contamination over thousands of acres and killing three men. The army blamed "human error" and a sordid love triangle. Though overshadowed by Three Mile Island, SL-1 remains the only fatal nuclear reactor incident in American history.

_____ **DBC00810****2010****9 hours**

(Continued on page 8.)

Idaho Talking Book Service
Idaho Commission for Libraries
325 W. State Street
Boise, ID 83702-6055

**FREE MATTER for the
BLIND or HANDICAPPED**



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For assistance, or to comment about the Idaho Talking Book Service, please call **1-800-458-3271**, weekdays, from 8 a.m. to 4:45 p.m., MT.

To order this newsletter on cartridge:

_____ "Connections: Idaho Talking Book Service News" on Cartridge

To order this newsletter in braille:

_____ "Connections: Idaho Talking Book Service News" in braille

For a podcast, PDF, or to subscribe to this newsletter via email, visit: <https://libraries.idaho.gov/tbs>. To download this newsletter via the online catalog, search: "Connections, Idaho Talking Book Service News."

**In honor of Valentine's Day, some
books we hope you'll love:**



"The Giver of Stars"
_____ **DB096907**

"Spring Forward"
_____ **DB093587**

"Sunday Kind of Love"
_____ **DB085202**

More info on page 9.

Valentine's Day Fun Facts:

According to Hallmark, in the U.S., 144 million greeting cards are exchanged every year for Valentine's Day. In 1847, Boston pharmacist Oliver Chase invented a machine that simplified the production process for medical lozenges, which resulted in the first candy-making machine. Chase shifted his focus to candy production with Necco wafers which, 15 years later, got their iconic heart shape and messages. (Source: "Woman's Day")



Here are some books we hope you'll love.

"The Giver of Stars"

Adult Fiction

Author: Jojo Moyes

Read By: Julia Whelan

1937. Alice Van Cleve is still trying to adjust to married life and living in Kentucky after being raised in England. When offered the chance to join a group of women to deliver Eleanor Roosevelt's new traveling library, Alice jumps at it. But dangers await. Unrated. Commercial audiobook.

2019

13 hours, 54 minutes

"Spring Forward"

Adult Fiction

Author: Catherine Anderson

Read By: Kate Turnbull

Crystal Malloy owns the beauty salon in Mystic Creek, Oregon. She meets single father Tanner Richards when he smuggles contraband into her grandfather's assisted-living home. They become friends, but neither thinks they are ready for love. Unrated. Commercial audiobook.

2018

13 hours, 56 minutes

"Sunday Kind of Love"

Adult Fiction

Author: Dorothy Garlock

Read By: Widdi Turner

Indiana, 1956. Gwen Foster's parents love the boyfriend she brings home. But Gwen is appalled when he announces their engagement -- without asking her -- and sweeps aside her dream of becoming a writer. Gwen befriends local woodworker Hank Ellis, but he has problems of his own. Commercial audiobook.

2016

9 hours

Recent Donations to the Idaho Talking Book Service

General Donations: (through mid-January 2020)

| | |
|-------------------------|------------------------|
| Lucy Bean | John Lewellen |
| Mrs. Merle V. Brown | Marlene Martens |
| Melodie Burford | Kay Miley |
| Marilyn Carmen | Margaret Mortensen |
| Gary & Cheryl Anne Case | Betty Jo Olson |
| Wannetta Cooke | F.B. & Verla Peter |
| Patricia Curtis | James Sutterfield |
| Catherine Fitch | Nancy Symms |
| Dorothy Gilbert | Agnes Wolf |
| Theresa Gross | Pearl & Stephanie Zilk |
| Darlo Hansen | Clara Znaniecki |
| Rosemary Kunkel | |

Memorial Donation:

Lewis & Lorraine Whitesides in memory of Muriel Shouse

Donations are fully tax deductible, as allowed by law. Make checks payable to the Idaho Commission for Libraries and mail to:

Idaho Talking Book Service
325 W. State Street, Boise, ID 83702

Credit card donations may be made online from the Idaho Commission for Libraries' website: <https://libraries.idaho.gov/donations/>. Or, from the homepage, click on the "Support Your Library" button.

Our sincere thanks to all who give so generously.

Rebecca McKay is a **new customer service representative** (CSR) on the Idaho TBS staff. Along with the other CSRs, Rebecca assists patrons in finding authors, titles, and/or genres they want; plus, she can make suggestions based on the patron's past preferences. Readers' advisory and helping patrons are two of the services that Rebecca particularly enjoys being able to provide TBS patrons. Prior to joining the Idaho TBS, Rebecca conducted some of the same work at Boise Public Library in downtown Boise. (She was happy to continue working in the downtown area.) TBS patrons whose last names begin with the letters E through J will be assisted by Rebecca when they call the TBS office.

BARD Updates

Enhanced Security for BARD Accounts:

The National Library Services (NLS) automatically marks any Braille and Audio Reading Download (BARD) account not used in the last six months as "inactive," which will prevent access to the account.

If locked out of your account, contact the Idaho Talking Book Service at 1-800-458-3271, and staff will reactivate it. A temporary password will be sent to the email address on file for the account. The password must be updated within 24 hours. Remember to log into your BARD account or open the BARD mobile app at least once every six months to keep the account active.

BARD Express Update:

The NLS has released a new version of BARD Express, version 1.2.4.72. The update contains no new user features but uses enhanced technology to increase security for the national collection.

The next time BARD Express is run, you will receive a message asking if you would like to install the new version or wait until later. When you choose to download the updated software, you will be guided through the upgrade process.

BARD Express is perfect for those who want to quickly and easily search BARD, download selected materials onto a Windows-based computer, and transfer the materials to an NLS cartridge. TBS staff can provide a cartridge and cable to BARD Express users. Call the Idaho TBS at 1-800-458-3271 for assistance.

BARD Express can be installed on any Windows computer by users registered for BARD. At the BARD main page, go to the "additional links" heading and select "BARD Express."



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This project was made possible, in part, by the
 Institute of Museum and Library Services.

Customer service representatives (CSRs) are available to assist TBS patrons, **Monday through Friday**, from **8 a.m. to 4:45 p.m., MT**, except State of Idaho holidays, two staff training days per year, and from 1:30 to 3:00 p.m., MT, on Thursdays, when the CSRs are in a meeting. Calls during that time on Thursdays will be delivered to voicemail. Visitors to the TBS office in Boise cannot be assisted during that time, either.

208-334-2150 / 800-458-3271

Days in 2020 that the Idaho TBS office will be closed:

| | | |
|------------------------|----|------------------|
| Monday, February 17 | -- | President's Day |
| Monday, May 25 | -- | Memorial Day |
| Friday, July 3 | -- | Independence Day |
| Monday, September 7 | -- | Labor Day |
| Monday, October 12 | -- | Columbus Day |
| Wednesday, November 11 | -- | Veteran's Day |
| Thursday, November 26 | -- | Thanksgiving |
| Friday, December 25 | -- | Christmas |